



**Job Title:** Field Technician

**Company:** Moy Materials Ltd.

**Reporting to:** Technical Field Services Manager - Ireland

**Location:** Ireland

**Employment Type:** Full-Time

### **Company Overview:**

Moy is a global leader in the supply of high-performance rooftop waterproofing systems, with headquarters in the UK and Ireland. Our reputation is built on the delivery of innovative and long-lasting waterproofing solutions, combined with exceptional technical support. We serve a diverse portfolio of high-profile clients and are committed to maintaining our position at the forefront of this competitive industry.

### **Role Purpose:**

The Field Technician will provide technical support to Moy's approved contractors and extended customer base across Ireland, including surveyors, architects, main contractors, local councils, and clients.

This support will involve site visits at pre-contract, in-progress, and post-completion stages, as well as the delivery of technical training both on-site and at Moy training centres. The Field Technician will work closely with the Technical and Sales Teams and report directly to the Technical Field Services Manager. This is a field-based role requiring frequent travel across Ireland.

### **Objectives:**

- Ensure Moy waterproofing systems are installed in line with specifications and standards.
- Deliver contractor training and upskilling where required.
- Collaborate with Area Technical Managers to support technical delivery in the region.
- Maintain clear communication with contractors and clients to achieve project quality and compliance.

### **Key Duties and Responsibilities:**

- Conduct roof condition surveys, pre-start inspections, and in-progress site visits, issuing accurate reports to contractors and Area Technical Managers.
- Support the sales team in promoting Moy products and systems to architects, surveyors, engineers, and contractors.
- Manage site reporting and maintain accurate records in the company CRM system.
- Attend pre-start and progress meetings on major projects.
- Deliver contractor training, installation demonstrations, and support at trade shows or Moy training centres.
- Provide training and mentoring for Graduate Field Technicians across the Group.



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- Liaise with contractors to carry out joint inspections and support warranty compliance.
- Communicate weekly activity summaries to the Technical Field Services Manager.

You will be required to be flexible in this position and must be prepared to undertake such other work as may be assigned to you by the Company from time to time.

**Skills required:**

- Full Irish/EU/UK driving licence and valid passport.
- Strong knowledge of roofing systems (Single Ply, RBM, Liquid, Hot Melt).
- Ability to read and interpret specifications, wind load calculations, and condition reports.
- Proficiency in report writing, photography, and Microsoft Office (Word, Outlook).
- Strong communication skills, both verbal and written.
- Good organisational and diary management skills with flexibility for frequent travel.

**Any other reasonable duties and responsibilities as maybe required.**

This role description is not exhaustive and may be updated in line with business needs. The Field Technician may be required to undertake other reasonable duties as directed by the company.

